

Payment for medication will be requested by Rexall upon dispensing, directly to the individual that you name as responsible for your finances. We ask that you inform us of whom this person will be so that we may document it for our records. You are also welcome to contact Rexall Pharmacy with any questions or concerns you may have at 519.759.3355.

Oxygen is available at the Hospice through the Home Oxygen Program. If your loved one is on oxygen at home, please contact your oxygen provider for pick up of the equipment once your loved one is admitted to the Hospice.

The Hospice is a smoke-free environment.

**Hamilton-Niagara-Haldimand-Brant
Community Care Access Centre**

Your loved one will be a client of the Hamilton Niagara Haldimand Brant Community Care Access Centre (HNHB CCAC) while at the Hospice and your CCAC Care Coordinator will remain involved in supporting them. The CCAC provides the Hospice with any necessary equipment and supplies required for your loved one's care. If equipment remains in the home upon your loved one's admission to the hospice, we ask that you make arrangements with the CCAC Care Coordinator at 519.759.7752 to arrange for its retrieval.

Did you know that the Hospice exists solely because of the generosity of our caring community?

Donations to St. Joseph's Lifecare Foundation (the official fundraising organization for Stedman Community Hospice), have brought this beautiful building to life. Our community has funded vital programs and services, purchased medical equipment, patient meals, furnishings, therapeutic gardens, heat/hydro and everything in between.

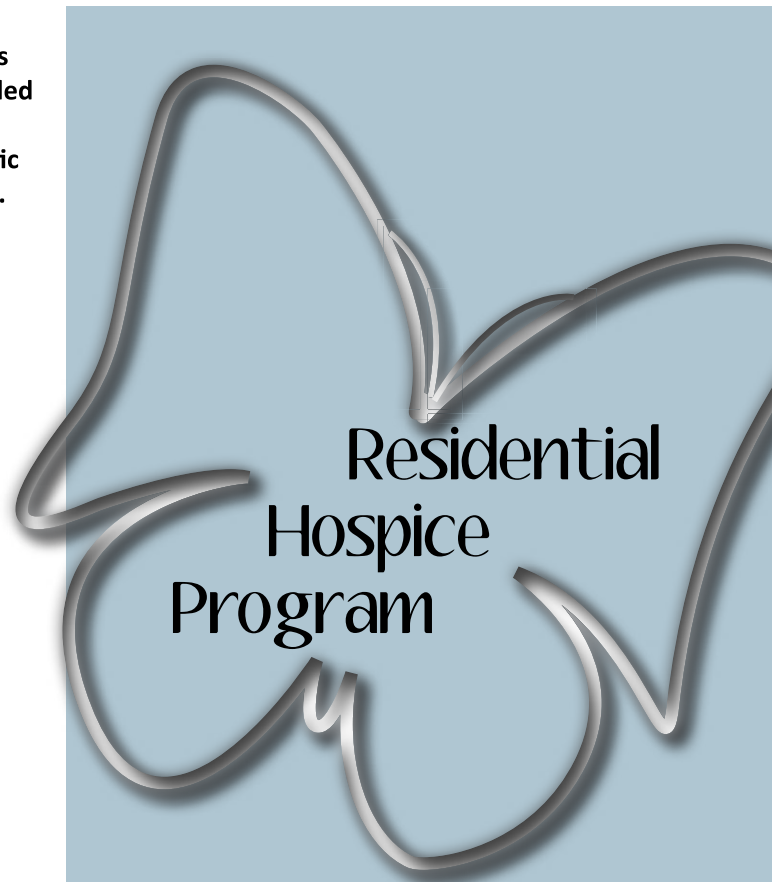
Ongoing donations are vital to ensure that Hospice patients and families will never get a bill for the care they need and deserve!

If you would like to donate to the Hospice, please contact the Foundation office or give directly on-line at www.sjlc.ca. Thank you for caring!

St. Joseph's Lifecare Foundation's mailing address is the same as the Hospice.



Stedman Community Hospice
99 Wayne Gretzky Parkway
Brantford, ON N3S 6T6
519.751.7096 Ext. 2500
www.sjlc.ca



**Residential
Hospice
Program**

If you have been diagnosed with a life limiting illness; you and your family are dealing with end of life issues; or you are trying to cope with the loss of a loved one; our team is here to help.

"At the core of our being is a hunger for meaning, purpose, integrity and harmony, all leading to peace of mind and soul."

RESIDENTIAL HOSPICE PROGRAM

***Our Home is a place where we can
be silent and still be heard...***

Where we can ask and find out who we are...

***Where sorrow is divided
and memories multiplied...***

Where we can share and love and grow.

We welcome you and your family to the Stedman Community Hospice.

We are committed to supporting, educating and empowering individuals and their families who are living with a progressive life-threatening illness. With our dedicated staff, volunteers and community partners, we provide compassionate care to meet the physical, emotional and spiritual needs of those whom we are privileged to serve.

Supporting you, your family and friends in this home-like setting is our priority. A Registered Nurse and Personal Support Worker are on site 24/7.

This pamphlet will provide you with some information before you come to our home.



Resident Rooms

The Hospice has ten private rooms each with a private bathroom. Patients meals are prepared daily by our volunteers. In addition, families have access to a refrigerator and microwave in the

Hospice family rooms, whereby family members are able to keep food and drinks for themselves, as well as, any special foods for their loved one.

Tea and coffee are available at all times for families and visitors. There is a television with cable and a DVD/CD player in each room as well as Wi-Fi and SKYPE capabilities. We encourage family to bring their favorite music and movies and should you wish to SKYPE please let the staff know and they will help facilitate your request. Each room has a telephone in which local outgoing calls can be made. All incoming calls are to be made through our front desk at 519.751.7096 Ext. 2500. These calls will be transferred to the patient's room if the patient is able and willing to speak to the caller.



Visiting Hours

We welcome the immediate family to the Hospice at any time and encourage them to take part in the care of their loved one. Children are also welcome to visit.

We ask that all visitors arrive via the front doors and that they check-in at the main reception desk. After 8:30 p.m. the Hospice doors are locked and alarmed. If immediate family needs to come to the Hospice after 8:30 p.m., we ask that they call ahead and inform the staff of their planned arrival time so that arrangements for entry can be made.



Personal Belongings & Supplies

The Hospice is intended to be like home. We encourage you to bring in your favourite photos and other treasures to give your room a home-like feel. We also ask that you provide personal toiletries such as toothbrushes, toothpaste, soap, shampoo and shaving gear. Please bring clothes in which your loved one feels most comfortable, like pajamas, nightgowns and track suits. The Hospice will manage the laundering of the bedding items but we ask that personal clothing be laundered outside of the Hospice. Please leave valuables at home.



Medications

Please bring all your medications with you to the Hospice upon admission from home. If the admission is coordinated from the hospital, the hospital staff will provide us with an updated list of medications. Rexall Pharmacy (located in St. Joseph's Lifecare Centre) is the Hospice pharmacy.

The Community Care Access Centre will arrange for the drug card to be sent to Rexall Pharmacy and any additional medication information will be transferred to Rexall from your present pharmacy.

If your physician prescribes a medication that is not covered under Ontario Drug Benefit (ODB) the staff will inform the family of the cost of that medication for payment approval.