

DATE: November 17, 2020 TIME: 2 p.m.

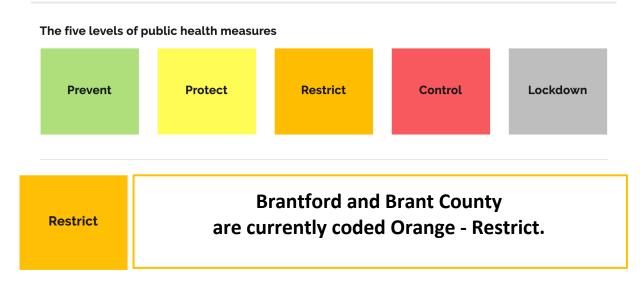
FROM: David Wormald, President

RE: COVID-19 Update

NOTICE TO FAMILIES OF RESIDENTS

New Visitation Restrictions in place to reflect Code Orange status

As you may be aware, the provincial government recently created a colour coded system for identifying the degree of COVID-19 risk in any given area of Ontario, with specific measures put in place for each risk level.



In accordance with regulations set out by the Ministry of Health and Long-Term Care for Code Orange protocols, the following visitation restrictions are now in place at St. Joseph's Long-Term Care:

- Inside visitation is restricted to one essential caregiver. No other inside visitation is permitted at this time
- Short-stay and temporary absences are currently suspended

To help our residents remain connected with their loved ones, our staff is currently making arrangements with family members to convert all other scheduled inside visits to virtual and window visits.

Colour codes can change. As the number of COVID-19 cases increase or decrease in our area, the colour code may change accordingly. When a colour code changes, St. Joseph's Lifecare Centre may revise our COVID-19 protocols to reflect this, and updated information will be posted on the COVID-19 page of our website. You can check the daily status of each region of the province here.

Notice to families of residents: Our sincerest thanks to our residents and their families for your great understanding and patience as we strive to manage each situation that arises.

As we make our way through the fall and winter seasons, there may be occasions when we will need to quickly halt visitation and activities for the safety of our residents and staff. We strongly recommend you check the <u>COVID-19 page</u> of our website at least once daily for the most up-to-date information. All documents are listed by the date of publication with the most recent information appearing at the top of the list.