



DATED: JUNE 19, 2020

OUTDOOR VISITATION GUIDELINES & PROCEDURES

Responsibility

It is the responsibility of all employees, residents and families to follow the procedure, to ensure the safety of the residents and staff, while mitigating the spread of disease at SJLC.

Method - Pre Visit

1. Each Recreation Staff person (RS) will be appointed a designated visiting booth. The RS will oversee the scheduling and coordination of visits, including pre-screening and active screening of visitors for their respective unit(s). S/he will communicate to resident and visitor the procedure for the visit.
2. Prior to scheduling any visits, information will be shared with residents and family members regarding infection prevention measures including screening, masking, limiting movement on the property, ensuring the visitors' agreement to comply with these procedures, and SJLCs approach to manage those who do not comply with this policy. RS will also conduct a **pre-screening** exercise using the "Outdoor Visiting and Pre-Screener," to attest s/he is physically well, prepared to attest that they have had a swab within the past 14 days with a negative result upon arrival, and advised of the proper procedure for safe visiting. (SJLC is not responsible for swabbing visitors). Visitors will be notified at time of call if they have passed or failed. If they have failed, information will be provided on how they are to proceed and the visit will be re-scheduled if requested. If they have passed, instructions will be provided– for example, location of the visit and where active screening will take place.
3. Before planning a visit, friends and family members should consider their own personal health and susceptibility to the virus when determining whether visiting St. Joseph Lifecare Centre is appropriate.
4. Residents and family members will have access to the outdoor visiting area during the allotted visiting time only.
5. Each resident may have one pre-scheduled visit each week to ensure fairness amongst all residents. The visit can either be a phone call, skype call, window visit or outdoor visit. (Note: at this time, outdoor visits are limited to one visitor per weekly visit. If there is more than one person who would like to visit each week, a window visit would be recommended as we can accommodate up to five visitors at once, as long as social distancing measures are followed.)

6. Staff supporting visit will take all requests into consideration (taking into account the physical, spiritual and psychosocial needs of the resident as necessary), and determine which resident/family visit will occur.
7. Pets will not be permitted to participate in face-to-face outdoor visits, however, family members are free to include pets in window visits.

Guidelines for Outdoor Face-To-Face Visitation: Day of Visit ([click here for site diagram](#))

1. One visitor will be allowed at a time, and will be scheduled according to the [chart linked here](#).
2. Visitors may only visit SJLC once per week.
3. A visit will be offered for a maximum of 30 minutes.
4. Upon arrival, visitors will complete active screening, get a temperature taken and sign visitation policy including attestation confirming that they have completed a swab test and obtained a negative result within the previous 14 days in order to proceed with the visit.
5. Visitors are strongly encouraged to bring their **own** face covering. SJLC will provide a face covering to those who do not have one. The face covering must be worn for the entire length of time the visitor is on SJLC property.
6. Visiting will occur in designated area. Residents and visitors will not be permitted to wander the property.
7. Washrooms are unavailable to visitors. Visitors will not be able to enter the home.
8. Hand Hygiene for both the resident and visitors is to occur prior to entering the visiting area.
9. Visitors must keep a 6 ft. distance from resident and family and no touching at this time. If touching of resident takes place, the resident will be placed in a 14-day quarantine for health and safety of all.
10. There will be no exchange of items during the visit.
11. Food and beverages are not permitted in the visiting area.
12. Cancellation of visits is at the discretion of SJLC staff due to unforeseen circumstances up to and including inclement weather, heat advisory, outbreak status, or changes to MOLTC Directives. If the visit has to be cancelled the visitor will be notified at a minimum of **one hour** prior to the visit, and every effort will be made to accommodate another visit in a timely manner.
13. Failure to follow the guidelines may result in future requests for visits being declined, or the visit to be discontinued while in progress.
14. RS support staff will escort the resident from his/her home area to/from the visiting area. Access is restricted and only available to assigned staff.
15. RS support staff will clean the visitor and resident area prior to visits and following visits.
16. Staff will remain respectfully away to provide privacy, however still available if required for support of resident. If required, the staff member will remain with resident if they cannot independently participate in visit.

Special Considerations

Residents who cannot safely participate in the visit due to behaviours and/or wandering will be declined visits at this time. Other means of visits will be offered in lieu of face to face visits. For example, Skype/Zoom call.

References

- 1) COVID-19 Directive #3 for Long-Term Care Homes under the Long-Term Care Homes Act, 2007, Issued under Section 77.7 of the Health Protection and Promotion Act (HPPA), R.S.O. 1990, c H.7, April 15, 2020.

http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/directives/LTCH_HPPA.pdf

- 2) Ontario Health, Memorandum: COVID-19 Updates: Visitors, March 13, 2020

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/memos/CMOH_Memo - Visitors COVID-19 March 13 2020.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/memos/CMOH_Memo_-_Visitors_COVID-19_March_13_2020.pdf)

- 3) Public Health Canada. Infection prevention and control for COVID-19: Interim guidance for long-term care homes: Visitors (including volunteers and contractors). April 8, 2020.

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevent-control-covid-19-long-term-care-homes.html#a5>

- 4) MOLTC Guidance Document; Resuming Visits in Long-Term Care Homes, June 11, 2020.

<https://files.ontario.ca/mltc-resuming-visits-long-term-care-homes-en-2020-06-11-v3.pdf>