



Update: October 1st, 2020

Changes to Booking Process: short-stay absences

In navigating through the process of booking short-stay absences, we are making changes to improve and streamline the process for family members.

Beginning, Monday, Oct 5, 2020, to book a short-stay absence, please call the Reception desk at 519-751-7096, Monday to Friday, 8:30 a.m. – 4:30 p.m., Saturday & Sunday, 10 a.m. – 4:00 p.m.

*Reminders:

- Short-stay absences must be requested 24 hours in advance.
- Only one person may enter the facility to be screened and pick up resident. Please ensure a mask is worn on arrival.

Thank you for your patience and understanding as we navigate through these difficult times.