



DATE: May 21, 2021

FROM: Elaine Calvert, Vice President

TO: All Essential Caregivers and Families

RE: Outdoor visiting

Today, May 21st, we received updated requirements and policies to permit families and friends (i.e., “general visitors”) to book visits with residents of long-term care homes in outdoor spaces, provided several conditions are met.

We are very excited that this change is underway and we are looking forward to bringing this change about to allow our residents and their loved ones to meet again outside. We look forward to welcoming you back to the organization.

Our leadership team and staff are working diligently to implement these changes in our organization and we will be in a position to communicate our process next week. Our team has worked very hard to keep all residents, staff and visitors safe throughout the pandemic, and we will continue to do this. Our number one priority is the safety of all residents, staff and visitors.

We thank you for your continued patience. We know this process is frustrating and stressful and we will do everything we can to update you regularly.