



On July 15, 2020, the Ministry of Long-Term Care announced two important changes to family visitation at Long Term Care (LTC) homes. St. Joseph's Lifecare has made changes to family visitation to align with these new guidelines.

#### OUTDOOR VISITS

Effective immediately:

Up to two visitors will be permitted to participate in outdoor resident visits. These visitors will not be required to be from the same household and will no longer be required to attest to having a COVID-19 negative test result, screening questions will still be asked and you must pass this screening in order to visit. We will continue to schedule these visits in advance. A face covering is still required when visiting and you must maintain social distancing.

#### INDOOR VISITS

LTC homes are permitted to begin indoor family visits the week of July 20, provided the home is ready to receive visitors, i.e. all COVID-19 requirements met. Our staff is working diligently to have everything in place to begin indoor visits on **July 27, 2020**.

- Up to 2 visitors are allowed at the same time, and the visit will take place in the activity rooms on the unit. There are requirements that must be met to have families visit within the facility, such as developing indoor procedures, securing safe spaces, and preparing education materials on standards for infection prevention and control. In addition to this, visitors coming into LTC homes must

attest to having a COVID-19 negative test result within the previous 2 weeks, pass active screening prior to entering the home, and wear a surgical mask throughout their visit. A mask will be provided for visitors.

- Visits are required to be scheduled in advance. When contacting the home to schedule your visit, please indicate the type of visit you are seeking:
  - Indoor
  - Outdoor
  - Window
  - Virtual visit

Please include the day and time that you would like. We will be in touch once the schedule has been finalized to confirm your visit date and time. If you would prefer not to visit at this time, please feel free to connect with us to make arrangements for a future visit.

*Posted July 21, 2020*