



MEMORANDUM

DATE: April 23, 2021
TO: Essential Caregivers, Family Members
FROM: Shelley Murray, SCT&SCC
RE: **Floral Deliveries**

With Mother's Day approaching we have pro-actively reached out to the Brant County Health Unit (BCHU) to seek direction on how best to manage floral deliveries at this point in the pandemic.

BCHU has advised that we can now safely accept floral deliveries from professional florists in our Main Reception area. This applies when we are in outbreak or free of outbreak. All other deliveries will continue to follow the requirement for isolation on site prior to delivery to the resident room.

Floral deliveries will be received by reception staff who will disinfect exterior packaging. Unit staff will pick up floral arrangements from the Main Reception area and deliver to the resident's room.

We ask families to please ensure the resident name and resident home area details are provided to the florist when placing your order.

We thank you for your continued patience and understanding as we navigate these everchanging times. We look forward to celebrating Mother's Day with our residents.