



## MEMORANDUM

**Wednesday, May 26, 2021**

To: Essential Caregivers, Substitute Decision Makers, Resident Families

From: Elaine Calvert, Vice President

Subject: **General Visitation to begin Thursday, May 27, 2021**

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On May 20<sup>th</sup>, the government released its Roadmap to Reopen, a three-step plan to safely and cautiously reopen the province and gradually lift public health measures. In addition, responding to improvements in key public health indicators, changes are also being made to reopen outdoor recreational amenities and to permit organized public events and social gatherings outdoors with a maximum of five people, including members from different households. These changes came into effect at 12:01 a.m. on Saturday, May 22, 2021.

To align with these changes, the Ministry of Long-Term Care has expedited the ability for family members and friends to visit their loved ones who live in long-term care homes across the province. In accordance with this change, St. Joseph's Lifecare Centre Brantford (SJLCB) is pleased to offer general visitation in outdoor spaces beginning Thursday, May 27<sup>th</sup>, 2021. The Ministry has placed a number of conditions on general visitation, as itemized below:

- Physical distance of two metres must be maintained between general visitors and residents.
- All visitors must arrive wearing a mask or face covering that covers their mouth, nose, and chin at all times. If you do not have a mask, one will be provided for you.
- In addition to their designated Essential Caregivers, each resident may have up to two general visitors at a time, and no more.
- All visits must be scheduled in advance. See **Booking Your Visit** section below.
- General visitors are not permitted beyond the screening area inside the home.
- All general visitors are required to be screened at the screening desk prior to meeting with the resident outside. General visitors are NOT required to complete Rapid Antigen (RA) testing.

- If you've arranged to visit with an essential caregiver present during your visit, please enter through the main gate (**Chatham Street**) and come to the main entrance for screening. Following screening, please exit and wait near the front entrance for the resident and essential caregiver to join you.

If you booked a visit that does not include an essential visitor, please enter through the staff gate (**Grey Street**) and proceed through the designated rear entrance for screening. Following screening, please exit and proceed to the outdoor visitation area where a staff person and the resident will meet you.

- Residents should be masked, where tolerated.
- All scheduled visiting will take place on the SJLCB grounds.
- No food or drink is to be consumed by any visitor during their visit.
- Children under the age of 2 do not count toward the total number of general visitors and are not required to wear a mask.

### **Booking Your Visit**

If you plan to visit when an essential caregiver is on site, with plans to include the caregiver in your visit, please make visitor arrangements with that caregiver. (See parking and screening requirements in the above section).

All 'General Visitor' visits which **do not** include the participation of an essential caregiver must be booked through Shelley Murray, Spiritual Care, Transitions and Support Care Coordinator by email at [SMurray@sjltc.ca](mailto:SMurray@sjltc.ca) or by phone at 519-751-7096, ext. 3315.

If you plan to visit without an essential caregiver, simply contact Shelley to determine the most suitable time to visit. Date and time options and confirmation will be based on a resident's preference and the availability of staff to support resident routines and portering.

Please note that residents with an essential caregiver may be visiting outside with their caregiver during your planned visit. In those cases, you will be notified on arrival and be required to join the in-progress visit (where appropriate).

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